



Your employer is allowing us to make virtual care available to you through MDLIVE®, one of the nation's largest virtual care networks.

You now have the ability to talk with a doctor whenever it's most convenient for you – and you can skip the waiting room. While not intended to replace a primary care doctor, MDLIVE gives you 24/7 access to state-licensed, board-certified doctors averaging 15 years of practice experience.

You can gain one year of access to MDLIVE at no charge by simply participating in a 1-to-1 benefits counseling session with a Colonial Life benefits counselor.¹ No purchase is necessary. Coverage is available for you and your eligible dependents.²

Scan the QR code with a smartphone to download the MDLIVE app.

mdlive.com/getapp



How it works

After registering, you can have a virtual consult to diagnose non-emergency medical issues over the phone or through secure video on your computer, tablet or the MDLIVE mobile app. When a medical condition calls for a prescription, MDLIVE doctors can send an e-prescription straight to your local pharmacy of choice (restrictions apply).

Two ways to activate your account:



247MDAccess.com



1-888-674-2490

Once you activate your account:

- Be sure to use “Colonial Life” as your group – not your place of employment. You'll need to provide your last name and date of birth.
- You'll receive a welcome kit in the mail a few weeks later.

Please allow 7 days after you receive this flier to be recognized in the MDLIVE system.

Here are just some of the common conditions that can be treated:

- Allergies
- Headache
- Asthma
- Joint aches
- Bronchitis
- Respiratory infections
- Cold and flu
- Sinus infections
- Ear infections
- Skin infections
- Fever
- Urinary tract infections

MDLIVE also offers pediatric care.

Medical care just got easier

MDLIVE gives you and your family easier access to doctor visits whenever you need them. It's a great addition to your benefits package that can help you get medical care that's convenient for your life.

To learn more, talk with your Colonial Life benefits counselor.

¹ Certain enrollment conditions apply. Talk with your benefits counselor for details.

² A dependent is generally defined as the spouse or domestic partner of a primary member; a child under the age of 26 who is financially dependent on the primary member. The plan covers up to nine eligible dependents.

Not available in Arkansas. Service in Texas is available for phone only. Service in Idaho is limited to video only.

MDLIVE does not replace the primary care physician. MDLIVE is not an insurance product nor a prescription fulfillment warehouse. MDLIVE operates subject to state regulation and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. MDLIVE phone consultations are available 24/7/365, while video consultations are available during the hours of 7 a.m. to 9 p.m. 7 days a week or by scheduled availability. MDLIVE and the MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission. For complete terms of use, visit www.mdlive.com/pages/terms.html.